The Aberdeen Police Department, accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA), invites year-round public comments through the Accreditation Public Comment Portal.

CALEA and the Aberdeen Police Department want to hear from you.

Your comments can be compliments or complaints about your observations or experience with us. We encourage your comments about our performance in the Aberdeen community, our delivery of public safety services to you, and our overall candidacy for accredited status.

How to Submit Your Comments

Send your comments and feedback about the Aberdeen Police Department to CALEA by clicking on this link: <u>CALEA Public Comment Portal</u>; or type in this address: https://cimrs2.calea.org/, then follow these instructions.

- 1. Click on Search for Agency;
- 2. Type in Aberdeen (MD) Police Department;
- 3. Click on Search; and
- 4. Click on Aberdeen (MD) Police Department.
- 5. Type in your information and comments; and then
- 6. Click on the green box, Send your Feedback.

CALEA is not an investigative agency. Please do not send such information.

How CALEA Will Use Your Comments

CALEA will receive and consider your comments in context to their relevance to compliance with the standards and the principles of CALEA® Accreditation. CALEA will notify you that your submission was received.

How the Aberdeen Police Department Will Use Your Comments

CALEA will forward your comments to the Aberdeen Police Department. The Chief of Police will receive your comments. Your comments and feedback will provide the Aberdeen Police Department with information to encourage continuous improvement and support our pursuit of professional excellence.

How to View CALEA Standards Titles

You may view the Standard titles on the CALEA website: <u>CALEA Law Enforcement Standards</u>. This department complies with the CALEA Advanced Law Enforcement Accreditation Program. (All Chapters except: Ch. 72 Holding Facility and Chapter 73 Court Security--services provided by the Harford County Sheriff's Office--and Ch. 91 Campus Law)

How to Find Out about the Department's Accreditation Process

Direct your questions about the Accreditation Process to Aberdeen Police Accreditation Manager Shirley Echols: 1) by phone, 410-272-2121 x 8119 (please leave a message and Shirley will call you back.); and 2) by email: sechols@aberdeenmd.gov.